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PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

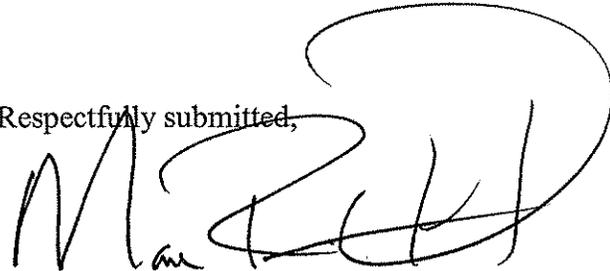
GENERAL ADJUSTMENTS IN ELECTRIC
RATES OF KENTUCKY POWER COMPANY

CASE NO. 2005-00341

NOTICE OF FILING OF LETTER

Kentucky Power Company files with the Commission a copy of the letter from Thomas E. Wiseman, Customer Services and Marketing Manager, Kentucky Power Company, to Gloria Hall Robinette. The letter addresses concerns raised by Ms. Robinette in the Public Statement period preceding the February 7, 2006 hearing in this matter.

Respectfully submitted,



Bruce F. Clark
Mark R. Overstreet
Judith A. Villines
STITES & HARBISON, PLLC
421 West Main Street
P.O. Box 634
Frankfort, Kentucky 40602-0634
Telephone: 502-223-3477
COUNSEL FOR:
KENTUCKY POWER COMPANY

CERTIFICATE OF SERVICE

I hereby certify that a true and accurate copy of the foregoing was served by United States Mail, Postage Pre-paid, upon:

Michael L. Kurtz
Boehm, Kurtz & Lowry
36 East Seventh Street, Suite 1510
Cincinnati, Ohio 45202

Elizabeth E. Blackford
Dennis Howard II
Kentucky Attorney General's Office
1024 Capital Center Drive, Suite 200
Frankfort, Kentucky 40601-8204

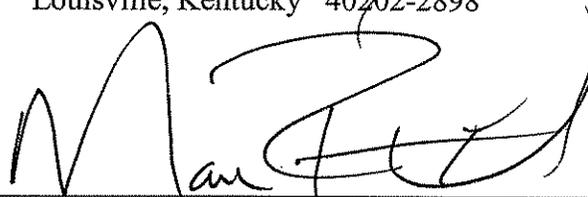
Richard G. Raff
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, Kentucky 40602-0615

Joe F. Childers
201 West Short Street
Suite 310
Lexington, Kentucky 40507

Gardner F. Gillespie
Hogan & Hartson L.L.P.
555 Thirteenth Street, N.W.
Washington, D.C. 20004-1109

Frank F. Chuppe
Wyatt, Tarrant & Combs LLP
500 West Jefferson Street, Suite 2800
Louisville, Kentucky 40202-2898

on this the 8th day of March, 2006.



Mark R. Overstreet



**KENTUCKY
POWER®**

A unit of American Electric Power

March 8, 2006

Gloria Hall Robinette
PO Box 11
Stopover, KY 41568

Re: \$600 Electric Service Bill

Dear Mrs. Robinette,

On February 7, 2006, during your appearance before the Kentucky PSC's hearing on Kentucky Power's request for a general rate increase, you made reference to a customer receiving a \$600 power bill. After the hearing, you shared information with me regarding the account so that I could look into the causes and verify the accuracy of such a high bill. I am writing to report to you what I have learned about the situation.

The first thing we noticed was that the \$616.77 actually represented two month's billing, December 2005 and January 2006. But we also noted that usage at the premise during 2005 had increased by 36% compared to the usage in 2004. We conducted an energy audit at the home and found it to be a mobile home with a large addition. There were numerous air infiltration and insulation issues, which really need to be addressed before the usage in this electrically heated structure can be controlled. We communicated our findings directly to the owner and his wife on the day of the audit.

I appreciate the opportunity to investigate the high bill referenced in your testimony and hope the findings will help address your concerns.

Sincerely,

A handwritten signature in cursive script that reads "Thomas E. Wiseman".

Thomas E. Wiseman
Customer Services and Marketing Manager
Kentucky Power Company
12333 Kevin Avenue
Ashland, KY 41102

cc – Timothy Mosher, Kentucky Power
Mark Overstreet, Stites & Harbison